

West Virginia General Summative Assessment (WVGSA) Smarter Balanced

As part of the system roll-over for the new school year all user passwords have been cleared. Effective **August 15, 2016**, all users will need to complete the below steps to create a new password.

1. From the [West Virginia portal](#), navigate to the TIDE login page.
2. On the TIDE login page, select the "Forgot Your Password?" link just below the login prompt.
3. Enter the email address you use for all West Virginia General Summative Assessment systems.
4. An email (from AIRAST-DoNotReply@airast.org) which contains a new, temporary password will be sent to the email address associated with the account.
5. Return to the TIDE login page to enter the username and the temporary password.
6. Follow the on-screen prompts to create a new password.
7. The two most recent passwords may not be used when creating your new password.

All user accounts which had access to West Virginia General Summative Assessment systems in 2015-2016 will continue to have access this year, although users are required to reset their password. If a user should no longer have an account, their district or school coordinator should follow the process in the TIDE user guide to remove their system access.

Please contact the West Virginia General Summative Assessment System Help Desk at WVHelpDesk@air.org with any questions.

West Virginia Help Desk
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